

SEPTEMBER 25, 2004

10:30 a.m.

TO: ALL GUEST

FROM: GASTON CORREA
GENERAL MANAGER
PHASE I

TOM GILBERT
GENERAL MANAGER
PHASE II

Please be informed that Hurricane Jeanne is still in the path through Central Florida and government entities have ordered evacuation of many of the communities and are urging the citizens to take responsibility for their own life protection and safety.

This hurricane is powerful and is extremely large and chances are we will be without most of the essentials like electricity, gas, water, TV and telephone for several days. For your information, government officials have asked for private citizens not to use cell phones to free the traffic through the towers so the emergency government crews can communicate between themselves.

The resort will strictly follow each and every one of the government directives.

Effective 5 pm today September 25, 2004, we please ask all our guests:

1. Not to leave your units
2. Close all the window blinds and curtains
3. Do not get close to the windows once the winds start
4. Get in those interior rooms that do not have windows
5. Remain there even if it is uncomfortable
6. Remember that government emergency crews may take a while before they can get assistance to you and us.
7. During and after the storm is VERY DANGEROUS to wander around due to the power lines that may be on the ground or hanging low.
8. Please do not get out of your unit until we can assess the damages. BE PATIENT it may take few hours before we get to you with a final advice. IT IS YOUR SAFETY that we are most concern about. We have limited resources and also we may be under other restrictions that we do not know at this point.
9. County Official have indicated that at 5pm all roads should be empty.
10. It may take several days before essential services and public areas of the resort are open again.

SEPTEMBER 25, 2004

12:45 p.m.

TO: ALL GUEST

FROM: GASTON CORREA
GENERAL MANAGER
PHASE I

TOM GILBERT
GENERAL MANAGER
PHASE II

Local Police and Sheriff Department have informed us:

MANDATORY CURFEW

FROM:

11:00 pm TODAY - SATURDAY SEPTEMBER 25,
2004

UNTIL:

5:00 pm TOMORROW - SUNDAY SEPTEMBER
26, 2004.